



Patient Satisfaction Survey Results

Surveys Overview

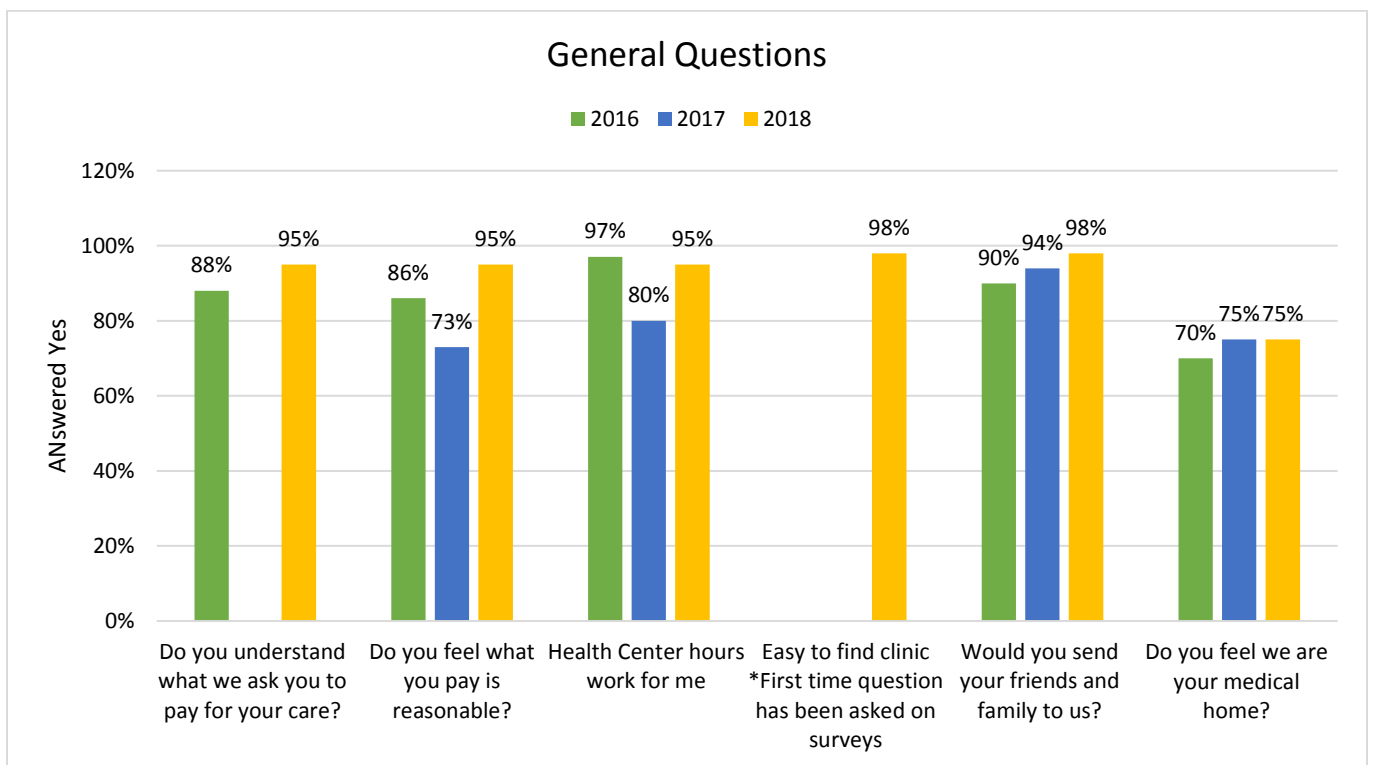
- Surveys were administered May 22, 2017- June 9, 2017 and February 19, 2018- March 9, 2018
- 2017 Surveys were administered by the North Carolina Community Health Center Association
- 2018 Surveys were administered by Midwest Clinicians

Total Number of Respondents (2018)

- 442 Patients
- All four clinics were provided 25 English surveys and 25 Spanish surveys per provider

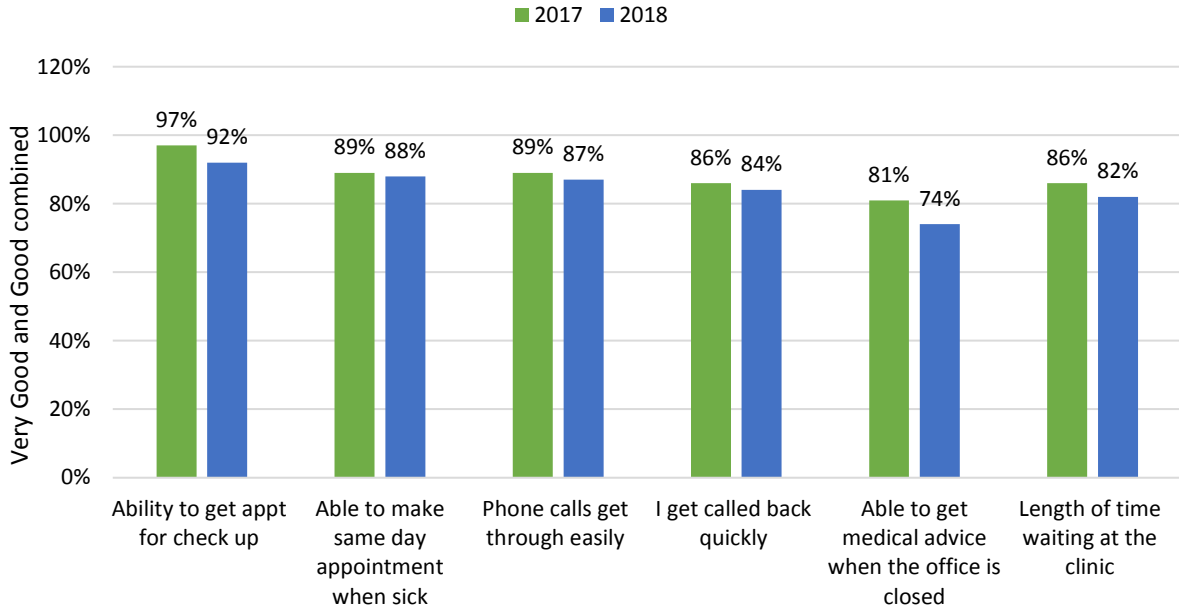
Patient Demographics (2018)

- Patients 20-64 years of age are the most common age group
- 67% of Patients identified as Female, 33% identified as Male
- 58.4% of Patients considered themselves Hispanic or Latino

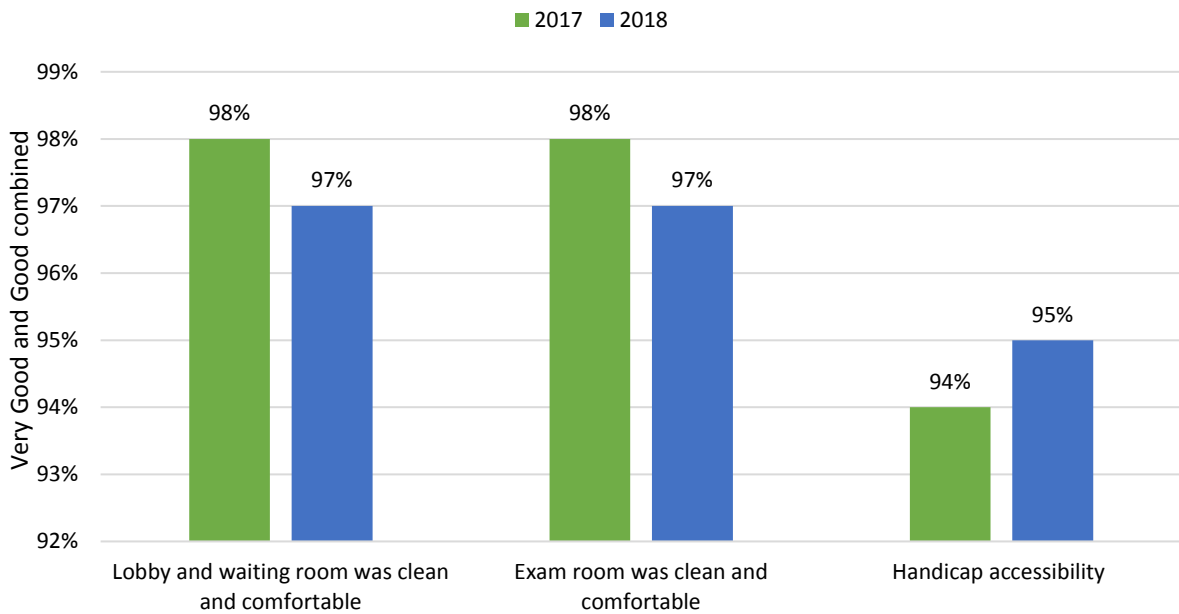


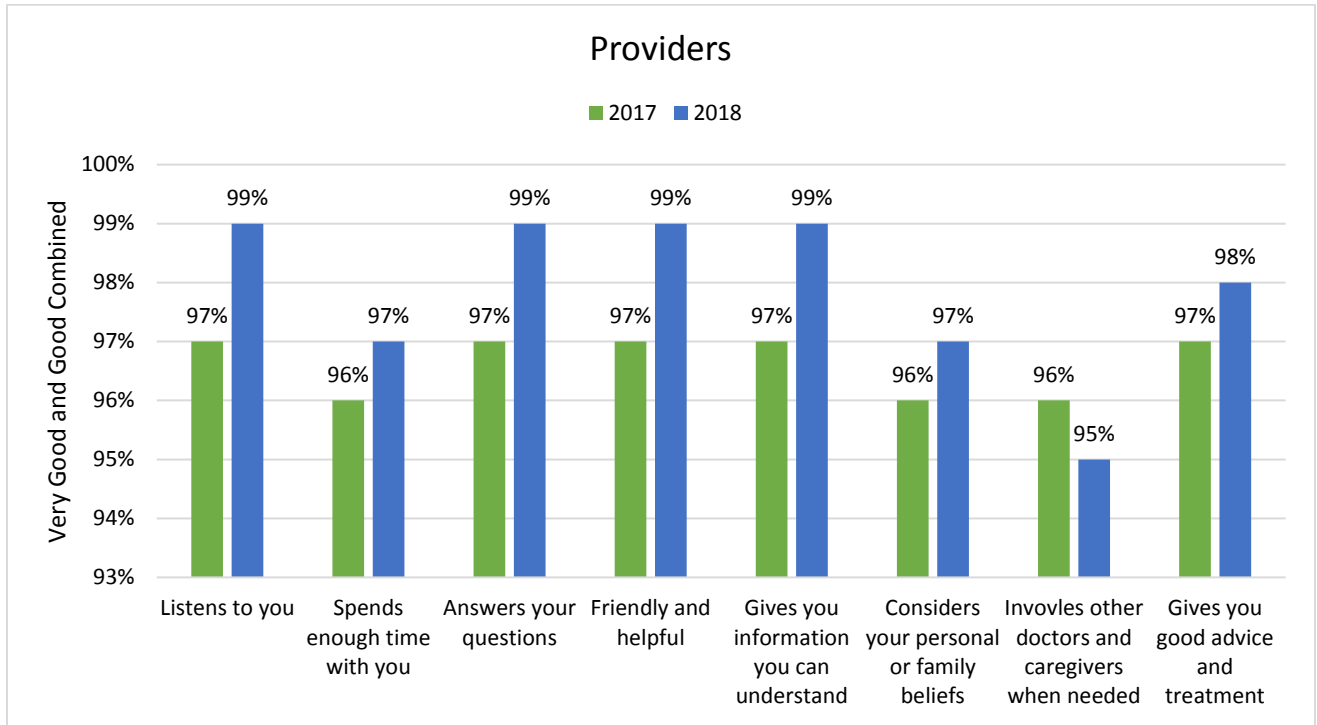


Ease of Getting Care



Facilities





Target Areas for CRHC:

- Able to get medical advice when the office is closed
- Considering your personal and family beliefs
- Have you been given information about what it means to have a medical home